
CSC LED offers next-day departure on in-stock items from your local branch.

Qualifying orders may be eligible for pre-paid freight. Please review our shipping policy below.

PREPAID FREIGHT

Prepaid standard freight on qualifying orders of \$250.00 or more before taxes to branch partner locations in Canada.

EXCEPTIONS

Orders under \$250.⁰⁰ before taxes, are rushed, or are destined for somewhere that is not a branch partner location in Canada. Please provide a preferred carrier and account number for shipment or speak to the CSC LED Order Coordination Team to obtain a shipping quote.

Accessorial charges will be forwarded at cost.

PLEASE NOTE

- There is a 2PM (local time) cut off for guaranteed next-day departure.
- Larger orders (two or more pallets) may take an additional day for departure.
- Shipments going to BC, AB, SK, YT, NT, or NU will originate from our BC or AB warehouse as stock permits.
- Shipments going to MB will originate from our BC, AB, or ON warehouse as stock permits.
- Shipments going to ON, QB, NL, PEI, NS, and NB will originate from our ON warehouse.
- CSC LED reserves the right to use the most economical shipping method for prepaid freight. This includes waiting for stock transfers between branches.
- It is the responsibility of the distributor to provide accurate and complete shipping details prior to the shipment. Additional fees related to inaccurate or incomplete shipping information may be passed on to the distributor.

SHIPMENT DISPUTES

If you received an order that is not correct (damaged, missing, or incorrect items) please let us know within two weeks of delivery and provide photographs of the received shipment. CSC LED will address and resolve the issue accordingly.

Unfortunately, if a product is damaged by your carrier, we can not provide replacements or submit claims on your behalf; however, we encourage you to submit a claim to your carrier for compensation.

All charges subject to applicable taxes and may be subject to change without notice. FOB Cambridge, ON, FOB Calgary AB, or FOB Port Coquitlam BC unless otherwise noted.